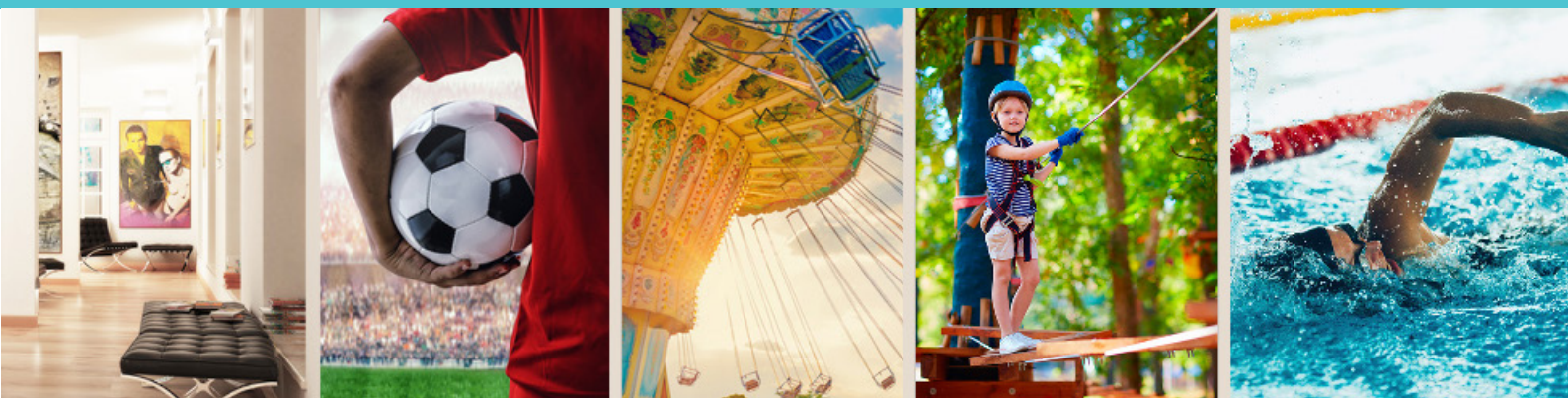


TICKETING
ACCESS CONTROL
ENERGY EFFICIENCY



SWIMMING POOLS, AQUATIC CENTER, ICE RINKS, STADIUMS, GYMNASIUMS, LEISURE PARKS,
MUSEUMS ETC



SUPPORTING YOU IN ALL YOUR PROJECTS
WITH FLEXIBLE, INTEGRATED AND OPEN-ENDED SOLUTIONS

STAY IN THE LEAD ...

TICKETING

OUR TRADE

ACCESS CONTROL

For over 20 years, Elisath has been committed to offering its customers:
flexible solutions, mobile and secure access control, smart ticketing with an e-ticket focus, optimised management of energy costs.

A user-friendly electronic payment solution that is open-ended and scalable for the complete management of all points of sale. Fixed or mobile access control that is secure, aesthetic and perfectly adapted to the organisation to control all accesses to your facility, optimise the flow of visitors and analyse traffic.

Over 800 references across the world bear our signature, with the following main theme:
Creating smart access control systems and promoting the sustainable management of public institutions.

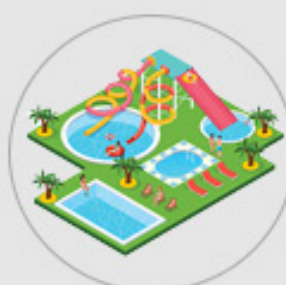
SUMMARY

SOLUTION POUR LES EQUIPEMENTS SPORTIFS ET CULTURELS	4
ACCESS CONTROL FOR EVERY PARTICULAR SITUATION	6
SMART TICKETING	8
OPTIMIZE YOUR OCCUPANCY RATE	10
ONLINE SALES : BOSST YOUR SALES	12
AUTOMATIC CASHIER : IMPROVE THE CUSTOMER EXPERIENCE	14
MORE FLUID CROWD MOVEMENTS WITH OUR MOBILE SOLUTIONS	16
ELIPILOT : MEASURE, PILOT, MASTERIZE	18
OPTIMIZE YOUR CUSTOMER RELATIONSHIP	20
ELISNAPSHOT : YOUR INFORMATION CHANNEL	22
GROW QUALITY OF SERVICES	24
OFFERING YOU SUPPORT THROUGHOUT THE DIFFERENT STAGES OF YOUR PROJECT	26
PHOTOS	28
ELIGREEN - SMART AND GREEN	30



Ticketing & Access control

for :



Aquatic Park



Museum



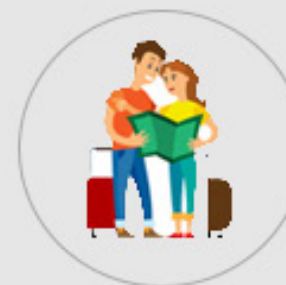
Rink



Stadium



Attraction Park



Tourist Information



Public Transport





ACCESS CONTROL, ELISATH HOLD THE KEY



TURNSTILES TRIPODS

Inox 316 L, stainless steel, removable,

Turnstiles are designed to manage user traffic in places under surveillance, and are designed for access control that is cost-effective and deterrent. The anti-panic function allows free access if there is a power failure, or to allow the work of fire and emergency personnel.



PMR GATES

Independent access for PRMs

Ideal for access control of persons with reduced mobility or those with pushchairs, these are perfectly suitable for controlling admission to areas receiving the public.



FAST CORRIDORS

Elegant design, minimum space requirement

The secure corridor with a double swing leaf allows high flow rates in both directions without compromising safety. With its transparent and elegant design, the slimlane is designed to tone well with all architectural styles.



COUNTING SENSOR

Accuracy rate 99%

Smart counting system that operates with video processing. The sensor follows flows without identifying them for the purpose of counting. It guarantees an accuracy rate of up to 99 % in all circumstances.



DOORS SCANNERS

MIFARE 14443 standard

RFID only, dual-technology (RFID and barcode) or biometric for sensitive areas, our readers can control access to all kinds of areas, both indoors and outdoors.



FREQUENTATION

Real time

Connecting to access gates makes it possible to know the number of people inside the establishment at all times.

ACCESS CONTROL

SUITED TO EACH SITUATION

Today, access control is a crucial issue in any facility that is open to the public. Elisath can support you in each of your projects with high-design equipment that is suited to your expectations and perfectly addresses the performance expected from such facilities.

The secure corridor with a double swing leaf allows high flow rates in both directions without compromising safety. With its transparent and elegant design, the slimlane is designed to tone well with all architectural styles.

SMART TICKETING



BOOSTING SALES

Complete management of your establishment with a ticket office module and a back office interface to track and optimise your results. From accounting to statistics, encompassing customer relations management, Elisath offers you a tailored system.

DIFFERENTS POINTS OF SALE

TO ADDRESS ALL NEEDS

The Elisath solution offers a complete solution for managing all sales operations, public loyalty schemes and control of real-time attendance.



SALES COUNTERS

Des points de vente fixes offrant une gestion complète des encaissements et la délivrance des titres d'accès (entrées unitaires, abonnements...)

Grâce à l'ergonomie et la rapidité du logiciel ELISATH, une vente est réalisée en moins de 20 secondes



VENDING AND RELOADING MACHINES

The machine can serve customers when the counter staff are busy and can offer a fully personalised service to the customer.

When placed in the middle of sales areas, they offer a number of benefits and also improve customer experience.



ONLINE SALES

Your customers can access all your products: admissions, passes, reservations, registrations for courses, exceptional events, etc.

They enjoy the facility of "à la carte" booking when it is most convenient for them in just a few clicks!



With the B2B module, your partners can buy admissions and/or passes directly online. They can access their prices (including promotional offers) and instantly receive the vouchers they will send to their clients.



In accordance with the latest public accounting standards: anti-VAT fraud law (NF525)
Complies with the new GDPR regulation



ACCES ONLINE

FOR CUSTOMERS

Quick access to the online portal that allows you to buy (tickets, subscriptions), renew subscriptions or book activities;

Customers appreciate the ease and availability of online booking. They book when they want, 7/7 and 24/24. From their space, users perform all operations related to their orders and their reservations in complete autonomy.

OPTIMIZE YOUR

1

OCCUPANCY RATE

The management of reservations and schedules leads to an optimization of the occupancy rate, which is one of the first levers of revenue growth.



REAL TIME
INFORMATIONS

A single database for the entire system, the information is updated in real time and accessible from any position. Customers can cancel their reservation within a configurable time. The subscription is reccredited. Once a reservation is cancelled, it becomes instantly available again.



INCREASE INCOME

The implementation of an online booking module is generally followed by an increase income, thanks to the optimization of the filling rate.



CONFORT FOR
YOUR CUSTOMERS

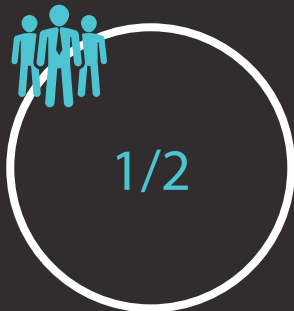
Online booking guarantees your customers 24/7 availability to easily and comfortably management their bookings.



TIME SAVING

The internal booking schedule management is time-consuming and requires one person to be available at all times. With the reservations module, the whole process is automated, without any human intervention being necessary.

ONLINE SALES: BOOST YOUR SALES



NEARLY HALF OF THE
WORD'S POPULATION
BUY ONLINE

Online sales now account
for 10.2% of total retail sales
worldwide



54% OF GLOBAL TRAFFIC
IS MOBILE

By 2021, mobiles are
expected to reach 61% of
global Internet traffic.



INCOME IN CONSTANT
GROWTH

The e-commerce industry
is expected to generate
4500 \$ billion in 2021.

*Source Alioze



PURCHASES FREELY

Your customers are
accessing to all of your
products: entrance
tickets, subscriptions,
reservations, registrations
for courses, exceptional
event ...
They book
when they wish,
All in a few clicks!



SIMPLICITY AND SECURITY

Once the online payment
is made, the user
uploads his e-ticket. The
presentation of the ticket
to the access controls
authorizes the passage.
Notifications remind
him of upcoming
bookings and important
information.



MOBILE APP

Since
the mobile application,
users perform
all operations relating to
their
orders and reservations
independently.



YOUR POINT OF SALE 24/7



Expand your communication
strategy by offering your
customers a 24/7 point of sale.

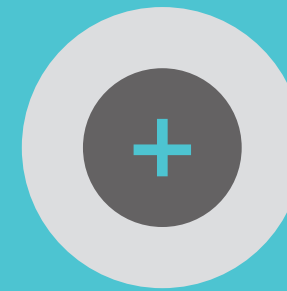
Attract new visitors and therefore
potential customers.
Increase turnover

AUTOMATIC CASHIER: IMPROVE THE CUSTOMER EXPERIENCE



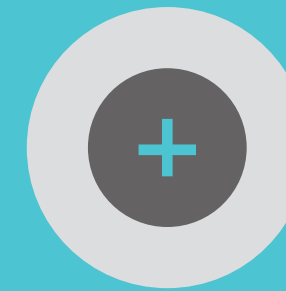
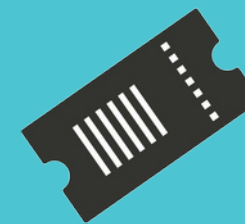
Among the new communication trends, touch devices are being used more and more in today's consumer fields. This digitalization prevents customers from waiting when the hostess is busy and offers a fully personalized service to the consumer..

SALES AUTOMAT MULTI-FONCTIONS



SALES OF TICKETS

The visitor quickly and simply buys his unitary entry ticket.



ABONNEMENTS

Users can view and / or reload their subscription directly on the automatic machine. The checkout is no longer necessary.



PERSONALIZATION

Different models are available: payment by credit card only, with coin and billetterie Our machines are fully customizable to perfectly match the colors of your establishment.

Increase efficiency and improve customer shopping experience



Avoid queues in case of heavy traffic



Sales increases

The implementation of interactive devices is perfect to create the need or stimulate the purchase of impulse by distributing promotions and highlighting «flagship» products for example.



Cost reduction

The deployment of digital solutions guarantees a better return on investment compared to traditional sales levers.

The acquisition of the automatic machine is quickly profitable.

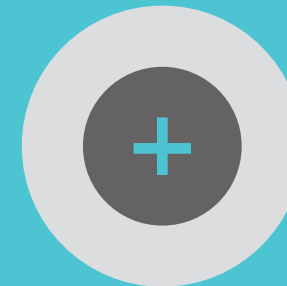
MORE FLUID CROWD MOVEMENTS WITH OUR MOBILE SOLUTIONS



OUR SOLUTIONS FOR SHORTER WAITING TIMES

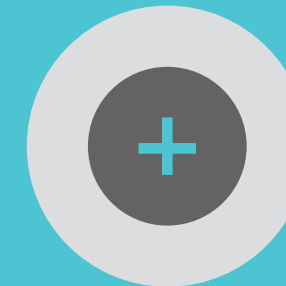
Each activity in its own area sometimes has to face exceptionally high traffic. During such busy periods, our mobile solutions can help you manage customers efficiently and optimise flows. The PDA solution offers efficiency and security, the perfect combination for ticketing and access control management.

OUR MOBILE SOLUTIONS PDA MODULE



OCCASIONAL TICKET OFFICE TO HANDLE HIGH TRAFFIC

By selling all types of product and issuing a receipt and the corresponding ticket, these offer an additional point of sales when attendance is high.



ACCESS CONTROL

It is a concentrate of two-in-one technology, and can also control passages with RFID cards or barcode tickets.



SHORTER QUEUES

The PDA is a valuable mobility solution that gives new meaning to customer service by anticipating their needs, optimising the management of flows and reducing waiting times.

WAITING FIGURES

30 

30 % of consumers
would give up on their
purchase if it meant
waiting for too long

11 

11 minutes is the
average
waiting time at a
sales counter

1/1 

Each queue is a
business opportunity
that you can seize!



**SAVING TIME
HAS BECOME
A REQUIREMENT**

ELIPILOT SUPERVISION AND TRACKING YOUR EQUIPMENT



SUPERVISION



COMMUNICATION

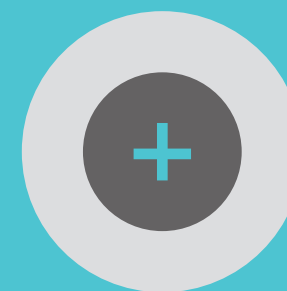


REPORTING



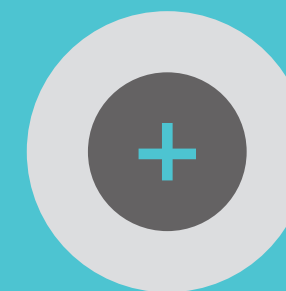
With Elipilot, ensure effective monitoring of your information system and benefit from accessible and ergonomic management tools.

ALL THE PERFORMANCE OF YOUR ESTABLISHMENT MEASURE, PILOT, MASTERIZE



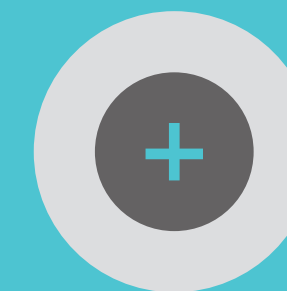
SUPERVISION

Monitoring of all cash points and all points of access



COMMUNICATION

Turnover
Attendance
Customer base
Internal information



REPORTING

Customer journey tracking
Queries and data mining
Personalized communication

All indicators are collected synthetically in a dashboard.



HISTOGRAM



SECTORS



REPORT PDF

Relevant information to manage your sales in real time, to consult new customers, to make reliable the sale of new products ...

CRM THE INDISPENSABLE TOOL

TO RETAIN YOUR CUSTOMERS



CENTRAL POINT OF CUSTOMER KNOWLEDGE

Integrated into the entire system, this is where the CRM module makes sense. By analyzing the customer's journey, their time preferences, their favorite activities, the CRM allows them to operate communication levers in perfect harmony with their expectations.

KEY FONCTIONS TO OPTIMIZE YOUR CUSTOMER RELATIONSHIP

**Automate and simplify
all your communication
processes.**



MARKETING ACTIONS TARGETED

Quick and easy access to queries developed to quickly and easily find the information of your subscribers (anniversary date, customers who bought the product x, registered customers to activity x ...).



TOOLS COMMUNICATION

Thanks to the pre-recorded requests, quickly select the customers to whom you want to carry out a communication action and send campaigns entirely personalized promotions (mails, sms ...).



AUTOMATIC REQUESTS

With the planned tasks, ELISATH takes care of everything. Automate your communication actions by automatically executing queries at pre-defined times or days.



Our CRM module fully adapts to your needs. If pre-recorded requests by Elisath are not sufficient, an easy-to-use query editor also lets you create your own queries.

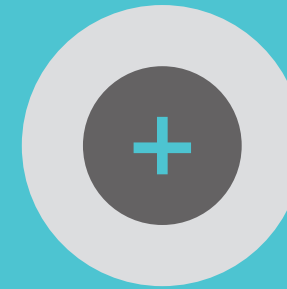
ELISNAPSHOT YOUR INFORMATION CHANNEL



A HIGHLY EFFECTIVE MULTIMEDIA TOOL

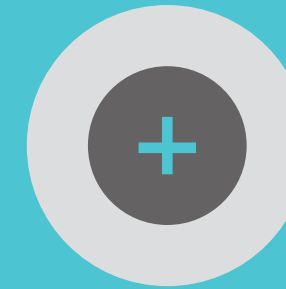
Better communication with your audience is easy with ELISNAPSHOT! Activities, promotions, events, videos ... your customers are instantly informed. The waiting time is transformed in good time, the customer has access to a better knowledge of all of your offers.

AN ATTRACTIVE ANIMATED TOOL



NEWS

With the rich text editor, easily distribute your news or any information deemed relevant to your customers



VIDEOS

Highlight the video of a new space, a promotional offer, it's easy with ELISNAPSHOT. The video file is played in a loop in the dedicated area.



WEBSITE

Display your website or that of a partner institution, the entry of a simple URL is enough to diffuse the web contents in the space concerned!



ATTENDANCE

The attendance data is automatically recovered in the ELISATH system database.



GTC DATA

The key information of the GTC are presented and refreshed every 30 seconds: t° pool, t° outside, anomètre, sunning .



PHOTO DISPLAY

When a subscriber passes the access control, his photo is displayed on the screen as well as its rate category. This also helps prevent fraud with a strong disuasive effect.

Because your customers must have access, even last minute information, ELISNAPSHOT allows the display of the day's activities. The customer is informed, he registers, your booking rate is optimized !

EXPAND THE SERVICES OFFERED



LOYALTY AND SECURITY

Bring additional services to your customers with our cashless solutions, the payment in several installments or the installation of a coin mechanism.

GROW QUALITY OF SERVICES

Benefits for customer
Benefits for you



CASHLESS

With our cashless solutions, secure the management of your cash and offer customers automatic recharging by any means of payment.

Reduce points collection
Limit the risks of fraud
Improve traceability of species



SPLIT PAYMENT

Offer your customers the ability to pay in installments with our payment module.

Allow everyone to subscribe
Attract diverse audiences



COIN

A simple and effective solution to secure your establishment.

With the coin mechanism, your employees no longer handle cash, the customer introduces himself coins and banknotes.

Secure your turnover
Remove stress-generating operations for employees (cash register)
Benefit from a safe and dissuasive way



Central to the strategy, customer service is a source of purchase, recommendation, loyalty and continuous improvement. ELISATH supports you in this objective with adapted hardware and software solutions.



BEING THERE WHITH YOU



MOBILE TECHNICIANS

18 technicians to support you
whenever you need it



SUPPORT HOTLINE

15 IT specialists available
around the week from 8 am to
8 pm



EXPERTISE

French expert of access control
and ticketing, Elisath has been
supporting you for over 24
years



Elisath believes that innovating
means anticipating customers' needs
to create added value!

Thanks to continuous R&D
investment, Elisath is always
developing new solutions to support
you regardless of your need.

OFFERING YOU SUPPORT THROUGHOUT THE DIFFERENT STAGES OF YOUR PROJECT



INNOVATION TO SERVE YOUR PROJECTS

Elisath will come and see you to study your
technical and environmental constraints. Our
experts can offer advice about the choice of the
solution and the most suitable equipment to
optimise your project.



SUPPORT DURING THE WORK PHASE

Our technical staff work all over France and in
other countries. Their experience is a guarantee
of high responsiveness and the ability to adapt to
unforeseen site events.



STARTING UP ASSISTANCE

On the day, Elisath will be with you to support
you in the use of the software and help you get
your systems started up.



QUALIFICATIONS

The goal of Elisath is to enable you to be
comfortable with the software and not need any
assistance. Our training is given by persons who
have managed swimming, cultural, sports and
other facilities.



MAINTENANCE WORK

When work is required on the site, Elisath will
get there on the next day thanks to its team of
technicians spread all over



MAINTENANCE

Being by your side 365 days a year! A network of
technicians and IT experts across France, a single
point of call for the hotline, a dedicated customer
service. Elisath will support you from A to Z !

RELIABLE AND DESIGN MATERIAL



Example



ELIGREEN SMART AND GREEN

SPECIALLY DESIGNED FOR PUBLIC BUILDINGS

ANALYSE, OPTIMISE AND ANTICIPATE YOUR ENERGY CONSUMPTION

Integration of historical data and data collected in real time to prepare a complete energy report that:

- accurately determines your energy consumption
- compares it with your settings and your actual consumption
- enables you to identify any problems



ENERGY EFFICIENCY SOLUTION IN YOUR SPACES

Seven essential parameters



BUILDING STRUCTURE

Composition,
arrangement, building
materials and energy
efficiency coefficients



ENERGY EQUIPMENT

Type and efficiency
of your heat and
electricity production
equipment
Type and loss
from your energy
distribution system
and terminals



THERMAL INERTIA

In different areas in your
building, based on active
electrical equipment:
lighting, computers
and other electrical
equipment



REAL-TIME CONDITIONS

Outdoor temperature,
relative humidity rate,
sunlight etc..



OCCUPANCY RATE OF YOUR BUILDING

By staff and visiting
public



ACTIVITY CARRIED OUT

Static, dynamic or
intensive sports



TYPE OF PUBLIC

Children, adults, senior
users, advanced

WITH ELIGREEN

Help protect the environment
Make the facility more comfortable
and healthier for users
Control your energy expenses and
save money
Installation, audit, operating review,
Elisath will take care of everything





WWW.ELISATH.COM